

# Rebates and competition between payment card networks<sup>1</sup>

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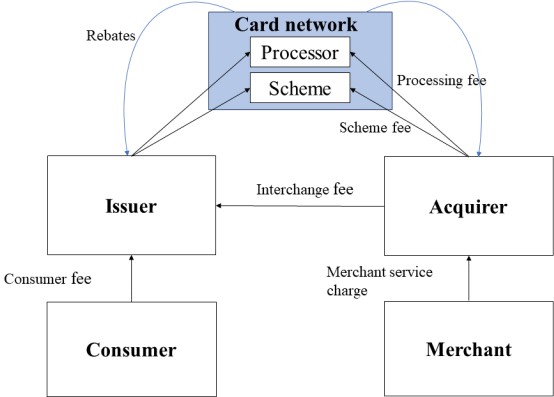
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<sup>1</sup>The usual 'central bank' disclaimer applies.

## Motivation: Why do card networks give rebates?

- ▶ VISA and Mastercard among most profitable companies in the world: net profit margin 45-55%
- ▶ Both spend 25-30% gross revenues, i.e. 10 billion per year, on rebates
- ▶ Existing literature focuses on the interchange fee (IF) - now regulated in many jurisdictions
- ▶ New model to analyse incentives and impact of rebates

# Flows of payment fees



# Overview

Two-sided platform competition model:

- ▶ Low (for some negative) heterogeneous (stand-alone) card benefits
- ▶ Analysing the impact of increasing homogeneous transaction benefits

Main finding: Card networks offer rebates to issuing/acquiring banks to maximise card issuance and card acceptance as profit margins increase with transaction benefits

- ▶ Card network competition reduces profit margins especially for networks with large transaction benefits

# Literature

Starts with Baxter (1983): IF socially optimal if consumer fails to pay by card though joint benefit exceeds total resource cost.

Focus on IF pricing distortions:

- ▶ Market power (issuing) banks (Schmalensee, 2002; Wright, 2003, 2004; R&T, 2002, 2003)
- ▶ Heterogeneity of merchants/consumers (Wright, 2003, 2004; R&T, 2002, 2003)
- ▶ Competition between merchants (R&T, 2011)
- ▶ Card network competition (Guthrie & Wright, 2007)
- ▶ Usage decision made on one side (Bedre-Defolie & Calvano, 2013)

Another issue: difference between card and transaction benefits....

## Model: basics

- ▶ Consumer and merchant side, indexed by  $i = c, m$ , populated by a unit-mass continuum of agents
- ▶ Each agent has a type  $\omega_i$  and derives a gross payoff:

$$u_i(\omega_i, n_j) = B_i + \alpha_i n_j \quad (1)$$

by joining the card network and from transacting with a mass of agents of size  $n_j$  from side  $j$ ,  $j \neq i$

- ▶ Heterogeneous (stand-alone) card benefit,  $B_i$ , is an independent draw from some distribution  $G_i$  and is the agent's private information
- ▶ Homogeneous transaction benefit,  $\alpha_i$ , is the same for all side  $i$  agents and derived from transacting with agents from side  $j$ ,  $j \neq i$

## Model: pricing

- ▶ The total payment  $P_i$  has two components:  $P_i = f_i n_j - R_i$
- ▶ Transaction fee  $f_i$  is charged for every transaction with agents from side  $j \neq i$
- ▶ Card fee  $F_i$  paid to or card rebate  $R_i$  received from the network per cardholder/merchant ( $R_i = -F_i$ )

## Model: demand and profit

- ▶ Quasi linear preferences, i.e net payoff:  
 $u_i(\omega_i, n_j) - P_i = B_i + \alpha_i n_j - f_i n_j + R_i = B_i + R_i$
- ▶ Demand function on side  $i$ :

$$n_i = D_i(R_i) = 1 - G_i(R_i - \alpha_i n_j + f_i n_j) = 1 - G_i(R_i) \quad (2)$$

- ▶ Payment usage:  $D(R_c, R_m) = D_c(R_c) \times D_m(R_m)$
- ▶ The card network's profits are specified by:

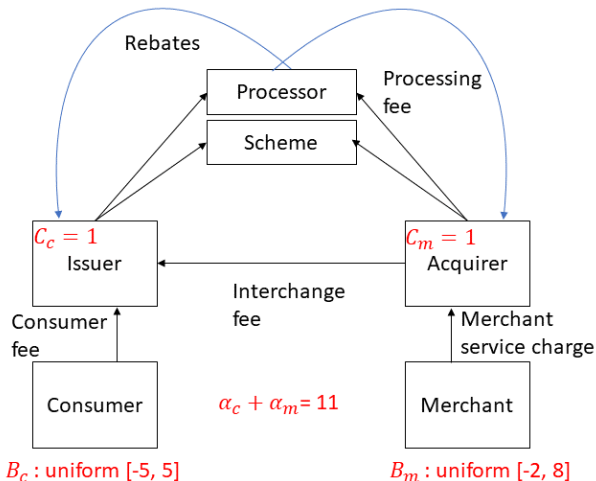
$$\begin{aligned} \Pi = & (f_c D_m(R_m) - R_c - C_c) D_c(R_c) + \\ & (f_m D_c(R_c) - R_m - C_m) D_m(R_m) \end{aligned} \quad (3)$$

with cost  $C_i$  for each side- $i$  agent it brings on board

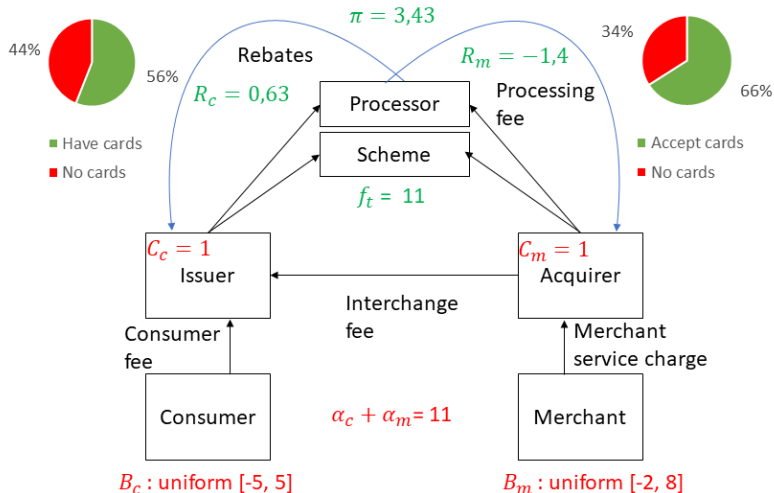
- ▶ Equilibrium solution in the appendix on slide 25



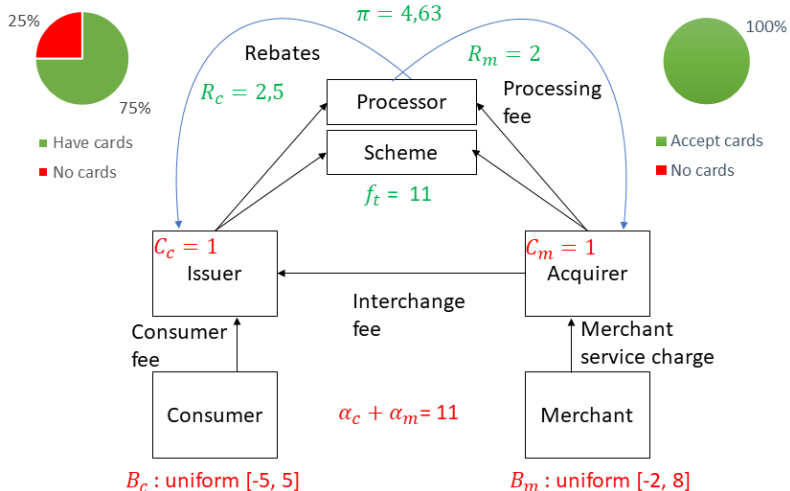
# Numerical example



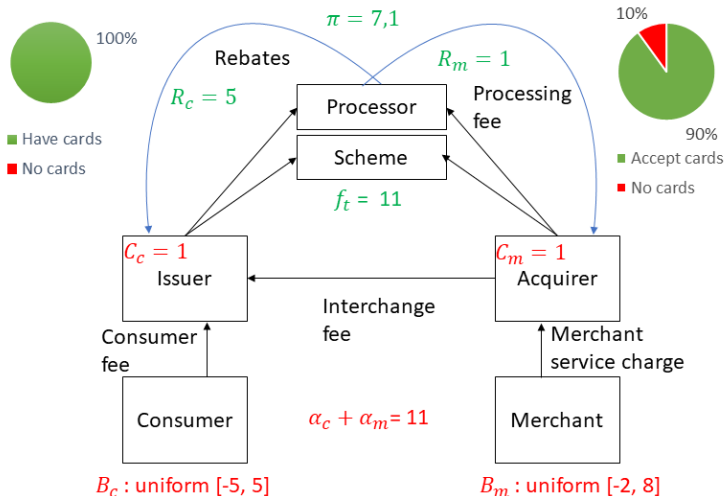
# Interior solution



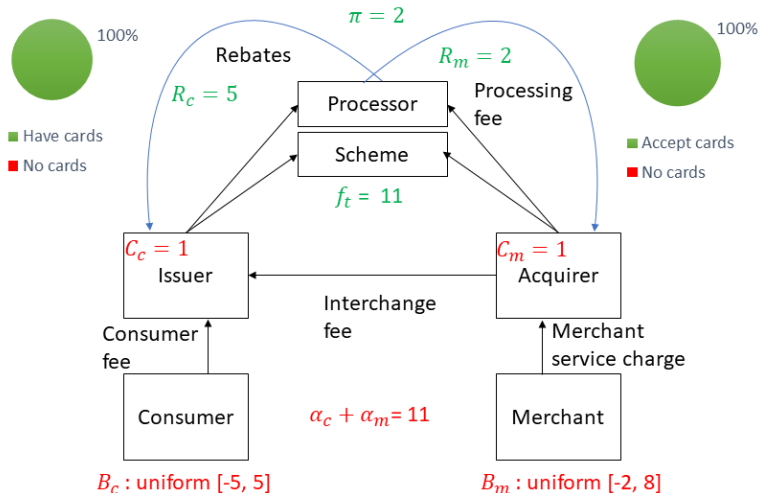
# Boundary solution merchants



# Boundary solution consumers



# Full market coverage



## Numerical example outcomes

- ▶ Interior solution:  $R_c^* = 0.63$ ,  $R_m^* = -1.40$ ,  $n_c^* = 0.56$ ,  $n_m^* = 0.66$  and profits  $\Pi = 3.43$
- ▶ Boundary solution merchants:  $R_m^* = 2$ ,  $R_c^* = 2.5$ ,  $n_c^* = 0.75$ ,  $n_m^* = 1$  and profits  $\Pi = 4.63$
- ▶ Boundary solution consumers:  $R_c^* = 5$ ,  $R_m^* = 1$ ,  $n_c^* = 1$ ,  $n_m^* = 0.9$  and profits  $\Pi = 7.1$
- ▶ Full market coverage:  $R_c^* = 5$ ,  $R_m^* = 2$ ,  $n_c^* = n_m^* = 1$  and  $\Pi = 2$

# Findings

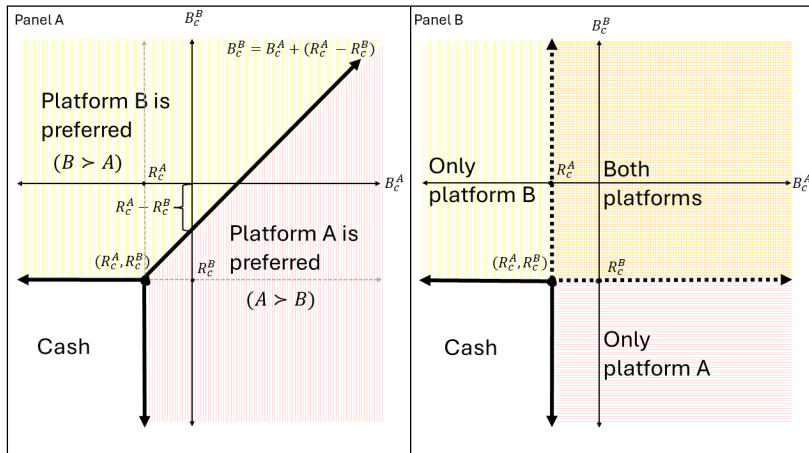
- ▶ Price structure of transaction fees is unimportant:  
 $f_t = \alpha_c + \alpha_m$
- ▶ Rebates determined by the distribution of card benefits
- ▶ Suppose  $\overline{B_m} > \overline{B_c}$  and the same variance of card benefits:
  - ▶ As total transaction benefits increase, rebates on the consumer side increase more than rebates on the merchant side
- ▶ Suppose  $\overline{B_m} = \overline{B_c}$ , but merchants more homogeneous than consumers:
  - ▶ As total transaction benefits increase, rebates on the merchant side are maximised earlier but lower than rebates on the consumer side

## Duopoly model: basics

- ▶ Same assumptions as above, but two card networks, indexed by  $k = A, B$
- ▶ Heterogeneous (stand-alone) card benefit,  $B_i^k$ , is an independent draw from some joint distribution  $G_i$  and is the agent's private information
- ▶ Platforms share the market and use so-called “insulated equilibrium” (IE) strategies:  $T_i^k = f_i n_j^k - R_i^k$
- ▶ Competitive bottleneck structure: consumers singlehome, merchants multihome
- ▶ Consumer demand (4), cash demand (5), merchant demand (6) and profit (7) in appendix
- ▶ Equilibrium FOC's in the appendix on slide 31



# Competitive bottleneck



Panel A: 'singlehoming' consumers

Panel B: 'multihoming' merchants

## What about the boundary solutions?

- ▶ FOC's hard to solve - both analytically and numerically
- ▶ Consider each boundary solution where one or more constraints become binding, such as  $D_c^A + D_c^B = 1$ ,  $D_m^A = 1$  and  $D_m^B = 1$ , many mathematical constraints!
- ▶ Our solution: merchants are assumed homogeneous:  
 $B_m = R_m = 0$
- ▶ One boundary solution where card networks share the consumer side:  $B_c^k + R_c^k > 0$  for all consumers

# Findings (1)

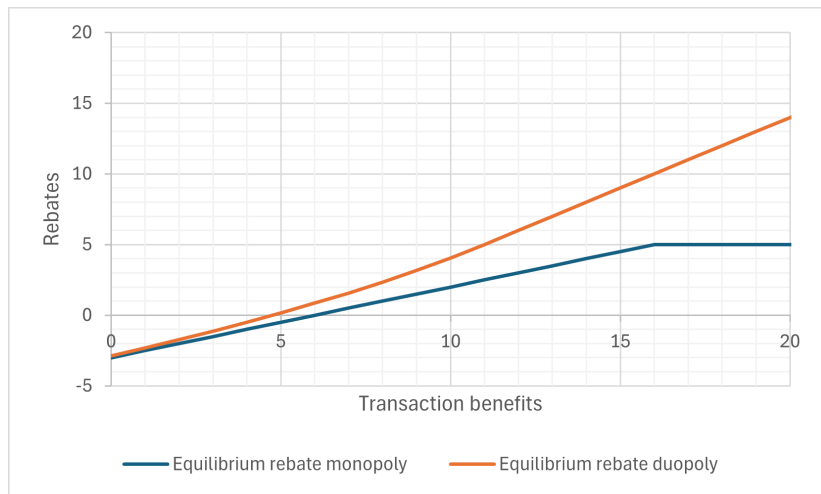


Figure set for:  $\omega_c = (B_c^A, B_c^B)$  independently uniformly distributed  $[-5, 5]$  on both card networks (or a single card network),  $C_c^A = C_c^B = 1$ , and  $C_m^A = C_m^B = 0$

## Findings (2)

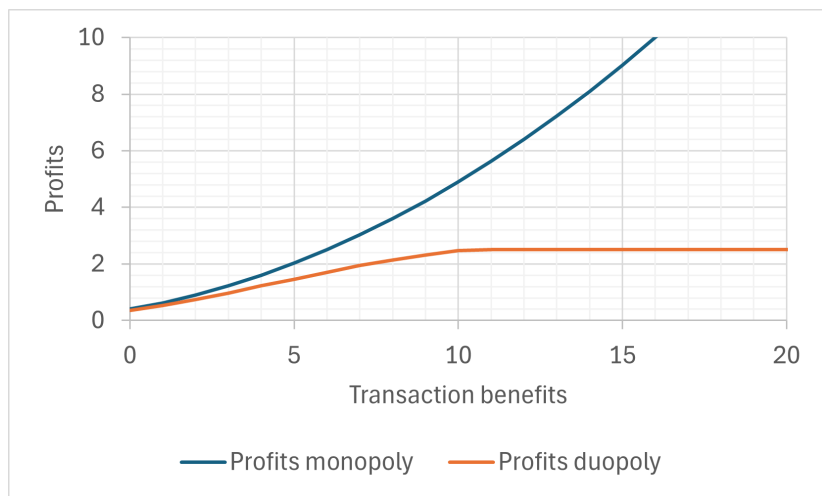


Figure set for:  $\omega_c = (B_c^A, B_c^B)$  independently uniformly distributed  $[-5, 5]$  on both card networks (or a single card network),  $C_c^A = C_c^B = 1$ , and  $C_m^A = C_m^B = 0$

# Discussion

- ▶ Homogeneous transaction benefits
- ▶ Fixed rebates
- ▶ Homogeneous merchants
- ▶ Consumer multihoming
- ▶ Inelastic demand on the product market
- ▶ No Surcharge Rule
- ▶ No competition between merchants
- ▶ What about market tipping???

## Also: market tipping.. "Sneak Preview"

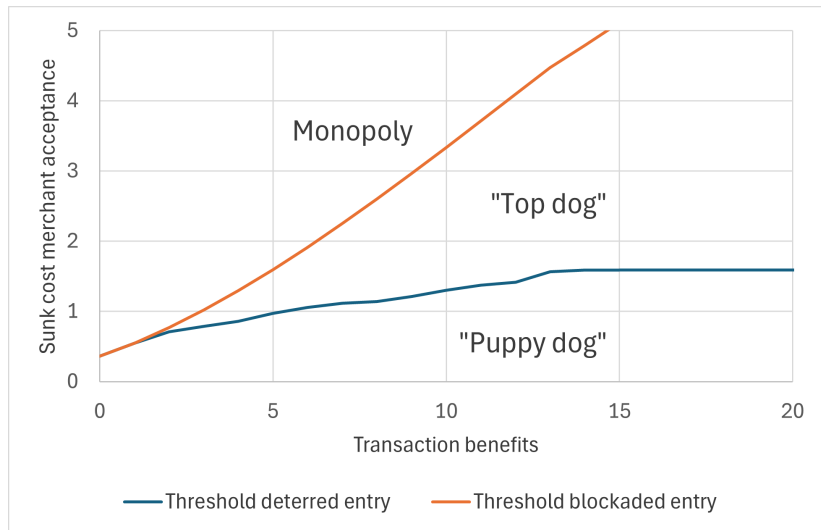


Figure set for:  $\omega_c = (B_c^A, B_c^B)$  independently uniformly distributed  $[-5, 5]$  on both card networks (or a single card network),  $C_c^A = C_c^B = 1$

# Conclusion

- ▶ New model: difference between card benefits and transaction benefits
- ▶ Rebates are important in analysing market power of payment card networks
- ▶ Rebates to the side with lowest average card benefit, more heterogeneity and/or more “singlehoming”
- ▶ Role of boundary solutions for four-party card networks
- ▶ Monopoly profits increase with transaction benefits, while duopoly profits stabilise
- ▶ Still many open questions: welfare analysis, market tipping, etc...

# Appendix



## Equilibrium outcome

- ▶ In the interior solution, i.e.  $D_c(R_c) < 1$  and  $D_m(R_m) < 1$ :
  - ▶  $R_i^* = (f_i + f_j)n_j^*(R_j) - C_i - \eta_i(R_i)$
- ▶ In any of the two asymmetric boundary solutions, i.e.  $D_i(R_i) = 1$  and  $D_j(R_j) < 1$ :
  - ▶ side  $i$  demand is maximized:  $D_i(R_i^{Max}) = 1$ .
  - ▶ side  $j$ :  $R_j^* = f_i + f_j - C_j - \eta_j(R_j)$ .
- ▶ Full market coverage, i.e.  $D_c(R_c) = 1$  and  $D_m(R_m) = 1$ :
  - ▶  $D_c(R_c^{Max}) = 1$
  - ▶  $D_m(R_m^{Max}) = 1$

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# Price elasticity

- ▶ Price elasticity of demand:

$$\eta_i(R_i) = -\frac{D_i(R_i)}{\partial D_i(R_i)/\partial R_i} = \frac{R_i}{\epsilon_i(R_i)} = \frac{1 - G_i(R_i)}{g_i(R_i)}$$

where  $\epsilon_i(R_i)$  denotes the standard side- $i$  price elasticity of quasi-demand as in R&T(2003).

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## Duopoly model: consumer demand functions

Consumer demand for card network  $k$  is given by:

$$n_c^k = D_c^k(R_c^k, R_c^l) = Pr\{\omega_c \in \Omega_c : B_c^k \geq B_c^l - R_c^k + R_c^l \wedge B_c^k \geq -R_c^k\} = \int_{-R_c^k}^{\infty} \int_{-\infty}^{B_c^k + R_c^k - R_c^l} g_c(B_c^k, B_c^l) dB_c^l dB_c^k, \quad (4)$$

$$k \neq l, \quad k, l = A, B$$

and corresponding “residual card” demand  $n_c^l$ , where  $g_c$  is the joint probability density function of consumer card values over card networks A and B.

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## Duopoly model: Cash demand function

Total cash use is given by:

$$n_c^C = 1 - n_c^A - n_c^B = Pr\{\omega_c \in \Omega_c : B_c^k \leq -R_c^k \wedge B_c^l \leq -R_c^l\} \\ \int_{-\infty}^{-R_c^A} \int_{-\infty}^{-R_c^B} g_c(B_c^A, B_c^B) dB_c^B dB_c^A \quad (5)$$

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## Duopoly model: merchant demand function

Merchant demand for card network  $k$  is simply given by:

$$\begin{aligned}n_m^k &= D_m(R_m^k) = Pr\{\omega_m \in \Omega_m : B_m^k \geq -R_m^k\} \\ &= 1 - \int_{-\infty}^{-R_m^k} g_m(B_m^k) dB_m^k = 1 - G_m(-R_m^k), \quad k = A, B.\end{aligned}\tag{6}$$

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# Duopoly Profit

- ▶ Card network's profits is specified by:

$$\begin{aligned}\Pi^k &= (f_c^k D_m^k(R_m^k) - R_c^k - C_c^k) D_c^k(R_c^A, R_c^B) \\ &+ (f_m D_c^k(R_c^A, R_c^B) - R_m^k - C_m^k) D_m^k(R_m^k)\end{aligned}\tag{7}$$

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## Equilibrium outcome duopoly (interior solution)

FOC consumer side:

$$R_c^k = (f_c^k + f_m^k)n_m^{k*}(R_m^k) - C_c^k - \mu_c^k(R_c^A, R_c^B), \quad (8)$$

where

$$\mu_c^k(R_c^A, R_c^B) = -\frac{D_c^k(R_c^A, R_c^B)}{\partial D_c^k(R_c^A, R_c^B)/\partial R_c^k} = \frac{1 - G_i(R_c^A, R_c^B)}{g_i(R_c^A, R_c^B)}$$

FOC merchant side:

$$R_m^k = (f_c^k + f_m^k)n_c^{k*}(R_c^A, R_c^B) - C_m^k - \eta_m^k(R_m^k), \quad (9)$$

where

$$\eta_m^k(R_m^k) = -\frac{D_m^k(R_m^k)}{\partial D_m^k(R_m^k)/\partial R_m^k} = \frac{1 - G_m(R_m^k)}{g_m(R_m^k)}$$

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