

# Memory and Beliefs: Evidence from the Field

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# We Still Don't Understand Beliefs Formation

- Measuring and Understanding Beliefs formation halted for decades
  - ▶ Simon (1955): Need to understand real-life mechanisms driving choice
  - ▶ **Rational-expectations Revolution**: Beliefs are model determined
    - ▶ Economists lost interest in studying beliefs/beliefs formation
    - ▶ Those with irrational beliefs will die, not marginal/price setters
- BUT, evidence points to **aggregate effects of beliefs distortions**
  - ▶ Early 2000s: dot.com bubble, Irrational Exuberance (Shiller 2000)
  - ▶ 2008-2009 Fin. Crisis: A Crisis of Beliefs (Gennaioli and Shleifer 2018)
  - ▶ Widespread deviation from FIRE (Coibion and Gorodnichenko 2012; Landier et al 2019)
  - ▶ Most consumers heavily biased expectations, act on them (D'Acunto, Hoang, Paloviita, Weber 2019)
  - ▶ Consumers' uncertainty nature price changes, aggregate implications (Gaballo and Paciello 2021)

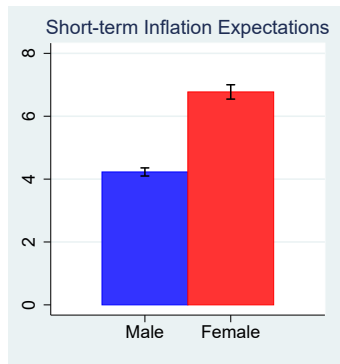
# Laboratory Evidence: A Role for Memory

- Cognitive Psychology: Imperfect Memory ([Kahana, 2012](#))
  - ▶ Long-Term Memory vs. Short-term Memory
  - ▶ Imperfect memory: [Selective Recall](#), [Interference](#)
- From Cognitive Psychology to Economics
  - ▶ Economic Theory  
([Bordalo et al. 2020](#); [Enke, Schwerter, Zimmermann 2020](#))
  - ▶ Color-based Cues in Lab  
([Bordalo, Coffman, Gennaioli, Schwerter 2020](#);
  - ▶ Economic Beliefs in Lab  
([Enke, Schwerter, Zimmermann 2020](#))
  - ▶ Overreaction Beliefs  
([Thesmar et al. 2020](#))
  - ▶ Asset Pricing  
([Kahana and Wachter 2019](#))

# This Paper: Memory & Beliefs in the Field

- **Aim:** Testing predictions memory framework in **field data**
- **Setting:** Prices of consumption goods
  - ▶ Observe prices agents saw while shopping (Nielsen Homescan)
  - ▶ Observe recall & beliefs about prices (Booth Expectations Survey)
  - ▶ Randomly cue interfering contexts (lab-in-the-field experiment)
- **Caveats:** non-controlled environment
  - ▶ We cannot control all relevant details of setting as in lab
  - ▶ Cannot design/use most lab experimental paradigms

# Within-Household Inflation Expectations: Gender Gap



Source: D'Acunto, Malmendier, Weber, PNAS (2021):  
*"Gender Roles Produce Divergent Economic Expectations"*

- Women have (more) positively biased inflation expectations

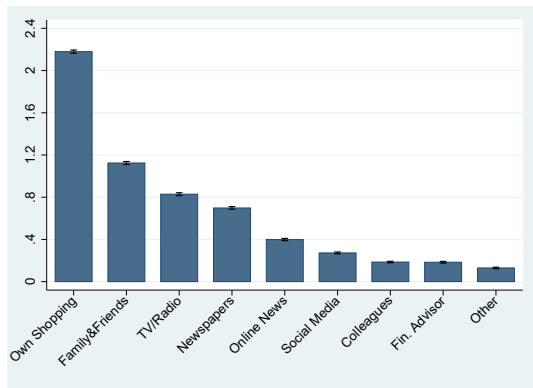
# Why Are Women (More) Biased? They Do the Groceries!



Source: D'Acunto, Malmendier, Weber, PNAS (2021):  
*"Gender Roles Produce Divergent Economic Expectations"*

- Large difference in inflation expectations by gender *within* household
- Unconditional difference driven by differences in grocery shopping

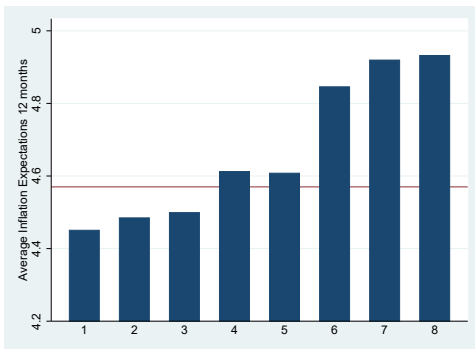
# Shopping is the Most Important Source of Information



Source: D'Acunto, Malmendier, Ospina, Weber, JPE (2021):  
*"Exposure to Grocery Prices and Inflation Expectations"*

- Most relevant sources of information when we asked their inflation expectations
- Own (and family) shopping much more common than media, other sources

## Past Observed Prices → Inflation Expectations



- Sort agents into bins by **household own inflation** (grocery bundle prices)
- Monotonic correlation with **aggregate inflation expectations**



# Data Sources

- **Grocery bundles AND Expectations at the HH level**
  - ▶ **Information set:** paid prices, ask about info seen elsewhere
- Nielsen-Kilts Homescan Database
  - ▶ Purchase file: quantities and prices at the UPC level
  - ▶ Trips file: expenditure growth
  - ▶ Panelist file: demographics
- Chicago Booth Expectations and Attitudes Survey
  - ▶ Customized survey on all households members in panel
  - ▶ Expectations: inflation, interest rates, income, employment
  - ▶ **Direct questions on sources info, what comes to mind**

# Summary Statistics

- Full Nielsen panel: 92,511 unique households
- Survey: 49,383 individuals from 39,809 HHs (43% response rate)
- 40 questions with average response time of 14 min 49 sec
  - ▶ 67% women
  - ▶ Mean age: 53
  - ▶ Modal income: USD 80k
  - ▶ 28% with college degree

# Measures: Rational Inattention vs. Frequency Bias/Saliency

Construct household-level measures of *perceived* inflation

- Size of Exposure:

proportion of overall budget spent on each good purchased matters  
e.g., Cavallo, Cruces, Perez-Truglia (2015); Armantier et al. (2016)

→ weigh price changes by expenditure shares: **Household CPI**

- Frequency of Exposure:

frequency of exposure to goods' prices should matter

Watanabe (2016): frequent stimuli recalled more, even if agent pays no attention  
In Economics: de Bruin et al. (2011); Bordalo, Gennaioli, & Shleifer (2013, 2019)

→ weigh price changes by frequency of purchases: **Frequency CPI**

## Definition of Household-level Inflation

- Chained Laspeyres price index
- Base period for wave 1: June 2013 to May 2014
- Prices: volume-weighted average within year

$$CPI_{i,t} = \frac{\sum_{n=1}^N \Delta p_{n,i,t} \times \omega_{n,i}}{\sum_{n=1}^N \omega_{n,i}}$$

- $p_{n,i,t}$ : log price of good  $n$  faced by household  $i$  at time  $t$
- $\omega_{n,i}$ : weight of good  $n$  in inflation rate for household  $i$
- **Household CPI**:  $\omega_{n,i} = p_{n,i,0} \times q_{n,i,0}$
- **Frequency CPI**:  $\omega_{n,i} = f_{n,i,0}$  (frequency of purchases in base period)

## Grocery Price Changes and $\mathbb{E}(\text{Inflation})$

$$\mathbb{E} \pi_{i,t:t+1} = \alpha + \beta \times \text{CPI} \pi_{i,t-1:t} + X_i' \gamma + Y_i' \gamma + \eta_l + \eta_t + \epsilon_i,$$

- Regress expected inflation,  $\mathbb{E} \pi_{i,t:t+1}$ , on observed price changes
  - ▶ Size of Exposure: Household CPI
  - ▶ Frequency of Exposure: Frequency CPI
- Demographics  $X$ : income, age, education, gender, employment, home owner, marital status, household size, race, risk aversion, patience
- Expectations  $Y$ : income, economic outlook, financial outlook
- Fixed effects: county, survey wave, question type, individual ( $\eta_l$ )
- Cluster standard errors at household level

# Grocery Price Changes and $\mathbb{E}(\text{Inflation})$ : *Household CPI*

$$\mathbb{E} \pi_{i,t:t+1} = \alpha + \beta \times \text{Observed } \pi_{i,t-1:t} + X_i' \gamma + Y_i' \gamma + \eta_I + \eta_t + \epsilon_i,$$

	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
Household CPI	0.17*** (0.04)	0.17*** (0.04)	0.21*** (0.07)				0.05 (0.06)	0.03 (0.06)	0.09 (0.09)
Frequency CPI				0.20*** (0.04)	0.20*** (0.04)	0.31*** (0.09)	0.16*** (0.06)	0.18*** (0.06)	0.23** (0.12)
Nobs	59,126	57,730	57,730	59,126	57,730	57,730	59,126	57,730	57,730
R <sup>2</sup>	0.0279	0.0952	0.7905	0.0281	0.0954	0.7905	0.0281	0.0954	0.7905
Demographics		X	X		X	X		X	X
Expectations		X	X		X	X		X	X
County FE		X	X		X	X		X	X
Individual FE			X			X			X

Standard errors in parentheses

\*  $p < 0.10$ , \*\*  $p < 0.05$ , \*\*\*  $p < 0.01$

- 1  $\sigma$   $\uparrow$  Household CPI: expect 0.2 pp.  $\uparrow$  inflation next 12 months
- Similar magnitude within individual

# Grocery Price Changes and $\mathbb{E}(\text{Inflation})$ : *Frequency CPI*

$$\mathbb{E} \pi_{i,t:t+1} = \alpha + \beta \times \text{Observed } \pi_{i,t-1:t} + X_i' \gamma + Y_i' \gamma + \eta_l + \eta_t + \epsilon_i,$$

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Expectations		X	X		X	X		X	X
County FE		X	X		X	X		X	X
Individual FE			X			X			X

Standard errors in parentheses

\*  $p < 0.10$ , \*\*  $p < 0.05$ , \*\*\*  $p < 0.01$

- Coefficient about 20% to 50% higher with Frequency CPI
- Similar magnitude within individual

# Grocery Price Changes and $\mathbb{E}(\text{Inflation})$ : *Both Measures*

$$\mathbb{E} \pi_{i,t:t+1} = \alpha + \beta \times \text{Observed } \pi_{i,t-1:t} + X_i' \gamma + Y_i' \gamma + \eta_I + \eta_t + \epsilon_i,$$

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<b>Demographics</b>		X	X		X	X		X	X
<b>Expectations</b>		X	X		X	X		X	X
<b>County FE</b>		X	X		X	X		X	X
<b>Individual FE</b>			X			X			X

Standard errors in parentheses

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- Frequently-observed price changes drive association with expectation inflation

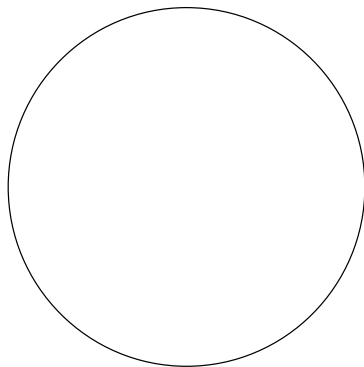


# Memory, Selective Recall, and Beliefs

- Memory Database
  - ▶ Agents store price signals in a “memory database” (Watanabe, 2016)
  - ▶ **Long-term memory**: Recall signal when needed to form beliefs
- Selective Recall and Beliefs Formation
  - ▶ **Selective Recall**: (Kahana, 2012)  
can't recall ALL signals, draw some from memory database
  - ▶ Prices of goods purchased more often represent a higher fraction of signals in memory database, more likely to be recalled

# Memory Database

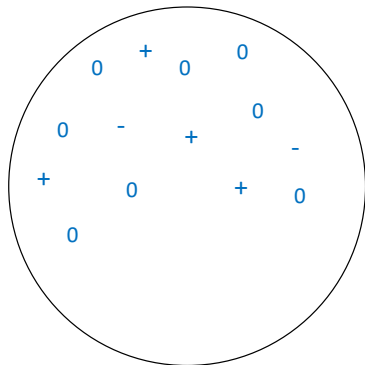
## Memory Database (Watanabe, 2016)



- Learn signals, add them to memory database, recall when needed
- 
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# Memory Database

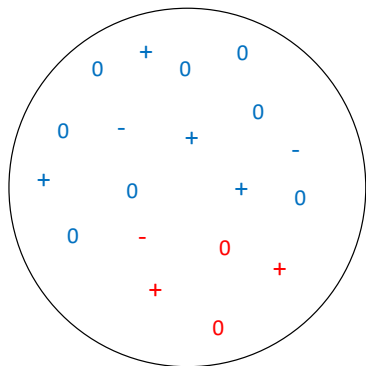
## Memory Database (Watanabe, 2016)



- Observe signals, add them to memory database, retrieve when needed
- Many price signals from goods purchased often (e.g. milk)
-

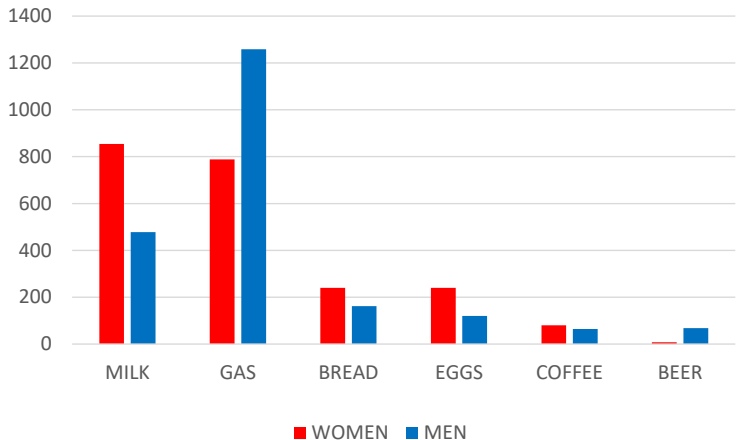
# Memory Database

## Memory Database (Watanabe, 2016)



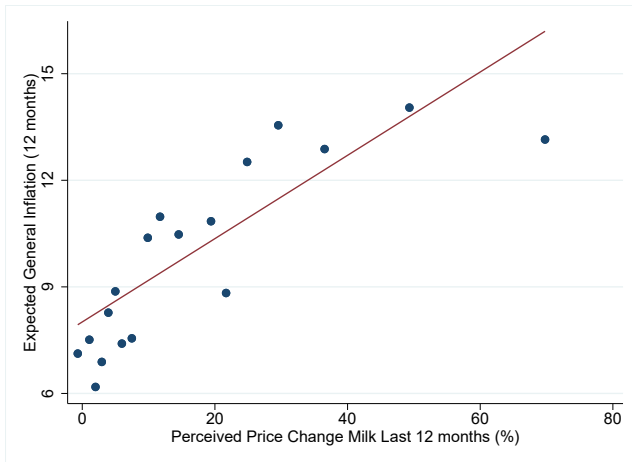
- Learn signals, add them to memory database, recall when needed
- Many price signals from goods purchased often (e.g. milk)
- Fewer price signals from other goods (e.g., Wagyu steaks)

# What Goods Come to Mind When Forming Beliefs?



- Earlier survey wave:  
Which goods' price changes come to mind when forming expectations, if any?
- Prices of goods agents purchase often more likely to be recalled

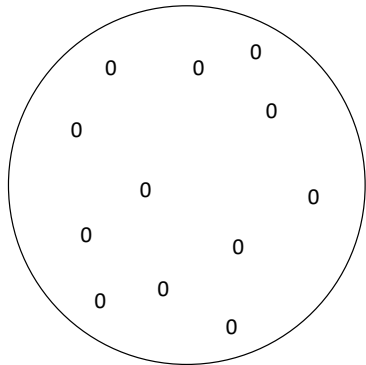
# From Recalled Good-Specific Signals to Aggregate Beliefs?



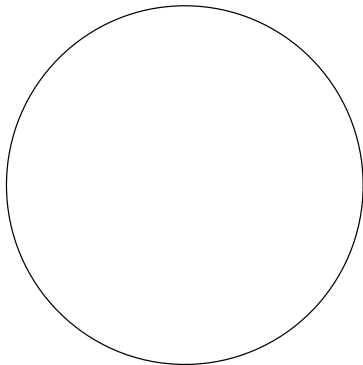
- **January 2022 survey wave:** Elicit recalled milk prices, milk inflation
- Perceived milk inflation correlates with general inflation expectations
- Potential caveat: **anchoring**. Will tackle in a few slides

## More Selective Recall: Size Database & Size Changes

**Frequent Shopper**



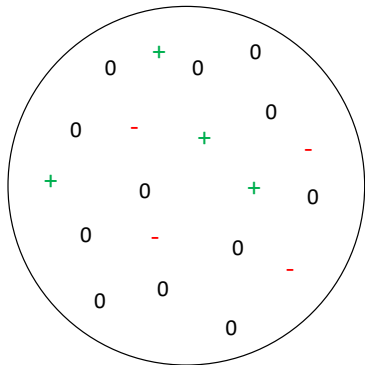
**Infrequent Shopper**



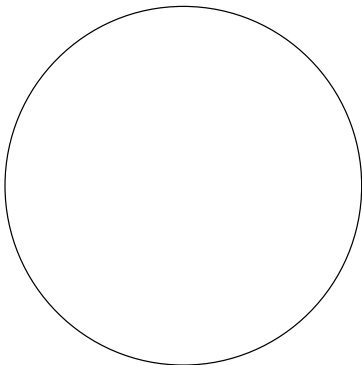
- Large database of price changes
- Most times stores zero price changes
- 
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## More Selective Recall: Size Database & Size Changes

Frequent Shopper



Infrequent Shopper

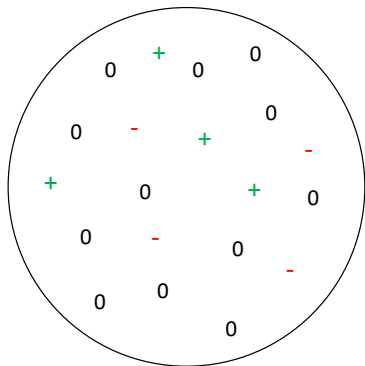


- Large database of price changes
- Most times stores zero price changes
- Sometimes, **small price increases**
- Sometimes, **small price decreases (e.g., discounts)**

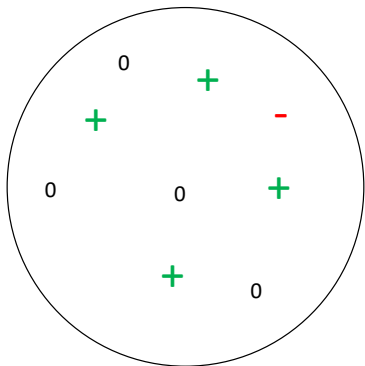


# More Selective Recall: Size Changes & Shopping Frequency

Frequent Shopper



Infrequent Shopper



- **Infrequent shoppers:** smaller database:
  - ▶ Fewer price changes
  - ▶ Lower proportion of zero price changes
  - ▶ Larger price changes (in absolute value)

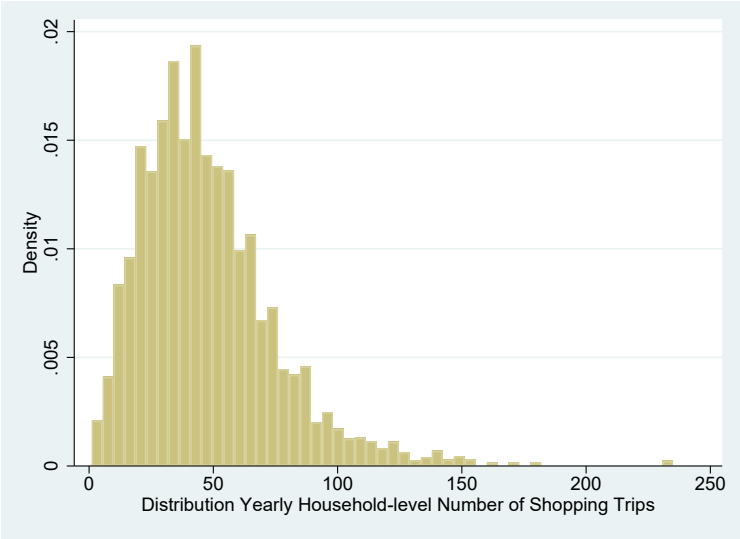
## Example: Size Database and Types of Changes

- Example: How fast is Francesco's nephew (Marco) growing?
- Francesco's sister, Giulia, sees Marco every day
  - ▶ Most days no change in height
  - ▶ Once in a while, small increase

→ Giulia thinks Marco grows slowly
- Francesco sees Marco twice a year (well... before COVID-19)
  - ▶ Each time, large increase
  - ▶ Few observations, very memorable

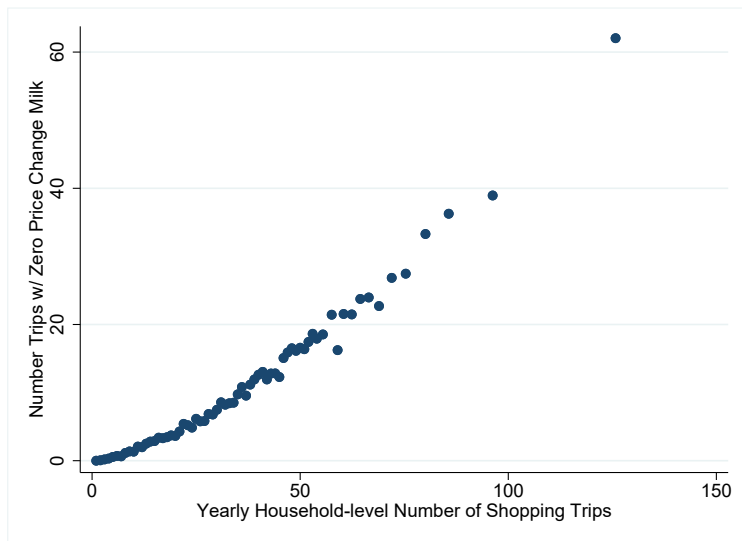
→ Francesco thinks Marco grows fast, each observation very salient

# Field Variation in Size Memory Databases



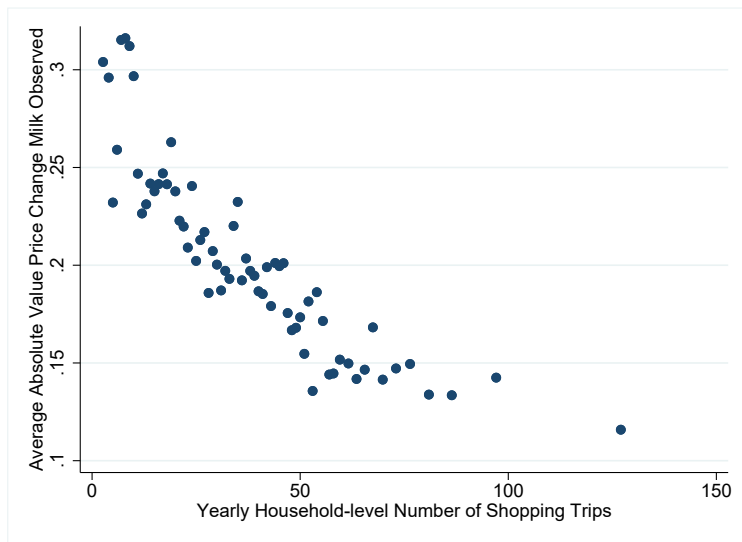
- Substantial (endogenous) variation in yearly number shopping trips across HH

## Size Database & Number of Zero Price Changes



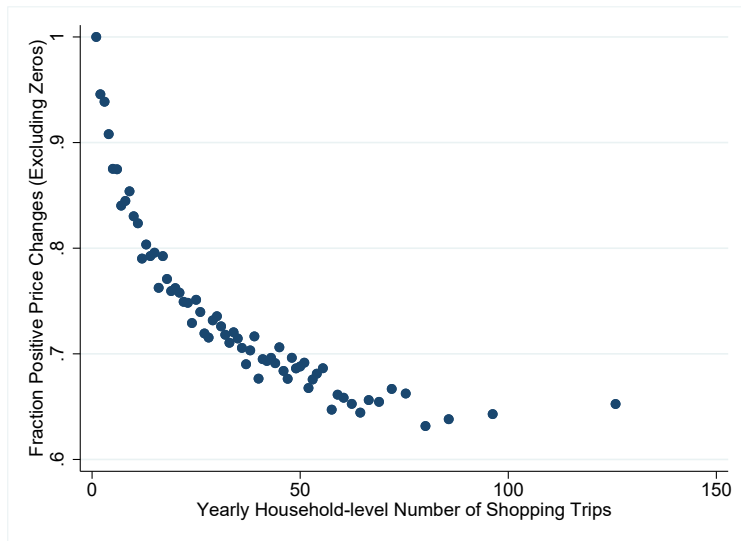
- Larger database → higher proportion of zero price changes in database

## Size Database & Size of Price Changes



● Larger database → smaller price changes

# Shopping Frequency and Fraction of Positive Price Changes



- Everybody sees more positive than negative price changes
- Larger database → smaller ratio positive/negative changes

## From Selective Recall to Beliefs Formation

1. **Larger price changes** (in any direction) affect beliefs by more

Large price changes are more salient, surprising

2.



## Large Price Changes and Inflation Expectations

	Bottom		Intermediate		Top	
	Frequency CPI		Frequency CPI		Frequency CPI	
	(1)	(2)	(3)	(4)	(5)	(6)
Frequency CPI	0.30**	0.32**	0.09	-0.01	0.16**	0.20**
	(0.15)	(0.15)	(0.28)	(0.33)	(0.08)	(0.08)
Range Frequency CPI	[-0.117, -0.009]		[-0.009, 0.028]		[0.028, 0.231]	
Nobs	19,706	18,568	19,707	18,903	19,713	18,749
R <sup>2</sup>	0.0230	0.1002	0.0293	0.1038	0.0314	0.1122
Demographics		X		X		X
Expectations		X		X		X
County FE		X		X		X

Standard errors in parentheses

- Split the sample in 3 equal-sized group by size grocery price changes
- Reaction fully driven by larger price changes, in either direction



# From Selective Recall to Beliefs Formation

1. Larger price changes (in any direction) should matter more

Large price changes are more salient

- ▶ Irrespective of expenditure share on goods

2. **Less frequent shoppers** should react more to price changes

If shop frequently, most prices do not change & small changes (+ / -)

- ▶ If shop infrequently:

(i) **fewer** price changes observed in general;

(ii) **larger** price changes on average

# Less Frequent Shoppers and Inflation Expectations

Three proxies for frequency of grocery shopping:

- Primary Grocery Shopper for the Household

▶ YES: 0.17\*\*\*      NO: 0.27\*\*\*

- Shopping Frequency

▶ Once a week or more: 0.17\*\*\*      Less than once a week: 0.28\*\*\*

- Distance from Primary Shopping Outlet

▶ <20m: 0.14\*\*\*      20m > t > 60m: 0.27\*\*\*      >60m: 0.80\*\*\*

Overall, effect larger for less frequent shoppers

# Imperfect Recall: The Role of Interference

- **Proactive Interference:**

older memories formed in same context crowd out newer memories

- ▶ If recall price 12 months before, earlier stored price signals recalled
- ▶ Prices grow over time→underestimate price 12 months before
- ▶ Potential driver of systematic upward bias inflation expectations

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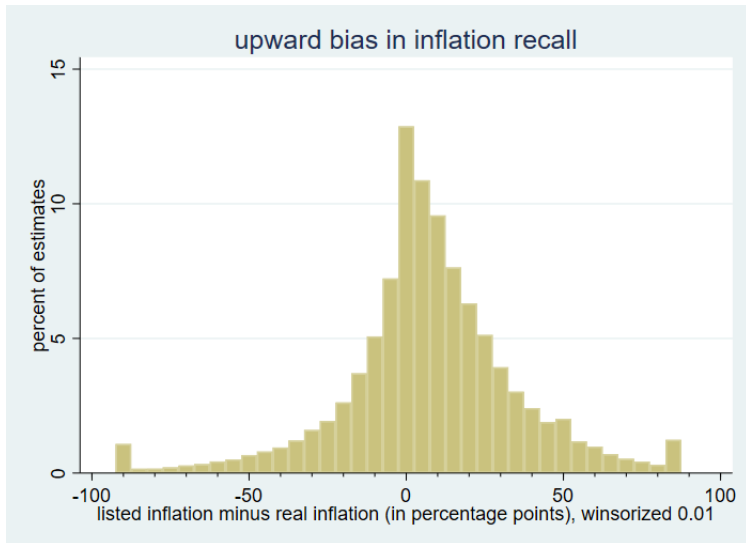


# Proactive Interference: Recalling Lower Past Prices



- Many agents recall past prices of milk that are lower than actual prices they paid
- Do we observe an upward bias in perceived milk inflation?

# Proactive Interference: Recalling Higher Past Inflation



- Indeed, **upward bias** in perceived milk inflation
- Could help explain upward bias in aggregate perceived/expected inflation

# Imperfect Recall: The Role of Interference

- **Proactive Interference:**

older memories formed in same context crowd out newer memories

- ▶ If recall price 12 months before, earlier stored price signals recalled
- ▶ Prices grow over time→underestimate price 12 months before
- ▶ Potential driver of systematic upward bias inflation expectations

- **Retroactive Interference:**

newly cued memories crowd out otherwise recalled memories

- ▶ Cue half pool randomly non-grocery price change signal

*“As far as you can recall, is there a gas station close to your home or where you work?”*

- ▶ Are expectations less sensitive to recalled grocery price changes?
- ▶ Aside: also helps with anchoring of reported values within survey

## Retroactive Interference and Inflation Expectations

	(1)	(2)	(3)
Recalled $\pi_{MILK}$	0.03*** (3.58)	0.04*** (4.18)	0.04*** (3.78)
Recalled $\pi_{MILK}$ × Interfered		-0.03** (-1.97)	-0.03** (-2.10)
Interfered		-0.01 (-0.01)	0.03 (0.08)
Nobs	4,618	4,618	4,618
R <sup>2</sup>	0.787	0.802	0.802
Demographics			X
Expectations			X

- Recalled milk inflation predicts 12-month-ahead general  $\pi$  expectations
- Correlation substantially lower for subjects that faced interference gas prices

## Variation in Interference: Reliance on Price Recall for Beliefs

	(1)	(2)	(3)	(4)	(5)	(6)
	Men	Women	Media	No Media	Literate	Illiterate
Recalled $\pi_{MILK}$	0.03*	0.04***	0.02*	0.04***	0.02*	0.07***
	(1.68)	(3.36)	(1.77)	(2.98)	(1.76)	(4.21)
Recalled $\pi_{MILK}$ × Interfered	-0.01	-0.04*	-0.00	-0.04*	-0.01	-0.07**
	(-0.49)	(-1.80)	(-0.30)	(-1.93)	(-0.34)	(-2.10)
Interfered	-0.47	0.28	0.05	-0.116	-0.08	-0.08
	(-0.92)	(0.57)	(0.08)	(-0.25)	(-0.18)	(-0.13)
Nobs	1,314	3,299	1,727	2,891	2,162	2,456
R <sup>2</sup>	0.874	0.826	0.894	0.824	0.834	0.845
Demographics	X	X	X	X	X	X
Expectations	X	X	X	X	X	X

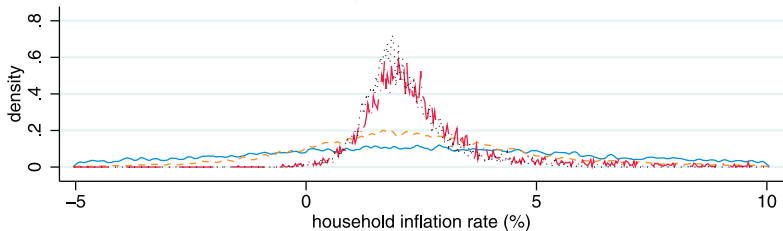
- Recalled milk prices used in aggregate beliefs more if female, no info from media, financially illiterate
- Higher effect of randomized interference for these agents



# Conclusions

- Memory framework in the field
  - ▶ **Memory Database** of recalled price signals
  - ▶ **Selective recall** of stored signals
  - ▶ **Recalled** prices used in forming beliefs
  - ▶ **Interference** in recall of price signals
- Many agents recall systematically **lower past prices** than reality
- Bottom line:  
Facts inform theory & field experiments for channels

# Grocery Prices in the Cross-section of Households



**Source:** Kaplan & Schulhofer-Wohl (JME, 2017)

- Large cross-sectional dispersion in realized shopping-bundle inflation
- Interquartile range of 6.7 percentage points
- Differences in price paid drive dispersion, not goods purchased