



Bank of Finland

Statement

1 (2)

9 November 2022

Unrestricted

Privacy statement

This Privacy Statement has been published on the Bank of Finland's website www.suomenpankki.fi/data-protection/ .	
1. Name of the personal data file system	Bank of Finland online services feedback form
2. Name and contact details of controller and contact details of data protection officer	<p>Bank of Finland Business ID 0202248-1 PO Box 160 00101 Helsinki</p> <p>Contact details of the person responsible for the personal data file system: Head of Web and Digital Email: info(at)bof.fi Tel. +358 9 183 2626 (Communications customer service)</p> <p>Contact details of the data protection officer: Email: tietosuojaavastaava(at)bof.fi Tel. +358 9 1831 (switchboard)</p>
3. Purpose of the processing of personal data and the legal basis for the processing	Feedback received via the Bank of Finland online services is processed in the personal data file system. Data are processed so that feedback can be answered. The feedback must include the email address of the feedback provider so that the feedback can be answered. Processing of data is based on consent.
4. Categories of data subjects and categories of personal data	<p>Categories of data subjects:</p> <ul style="list-style-type: none">– Feedback providers <p>Categories of personal data:</p> <ul style="list-style-type: none">– The feedback form contains personal data such as name and email address (mandatory, if the feedback provider wishes an answer).



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2 (2)

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5. Recipients or categories of recipients of the personal data
The Bank of Finland does not disclose the personal data to external parties.
6. Notification of possible transfer of personal data to a third country or an international organisation
Data are not transferred outside the EU or the EEA or to international organisations.
7. Period for which the personal data will be stored or the criteria used to determine that period
The personal data are stored for the current and the previous and year. The data are deleted when their storage period has ended.
8. General description of technical and organisational security measures
In order to protect personal data against unauthorised access, disclosure, destruction or other unlawful processing, appropriate technical and organisational security measures are used, taking potential risks into consideration. These measures include the use of secure equipment premises as well as administrative and technical information security solutions.
9. Rights of data subjects
<p>The data subjects in the personal data file system have the right:</p> <ul style="list-style-type: none">– to request from the controller access to personal data concerning them and the right to request that such data be rectified or erased or for processing to be restricted as well as the right to transfer data from one system to another. New feedback must be sent to rectify data.– to withdraw consent at any time, without affecting the lawfulness of processing based on consent before its withdrawal.– to lodge a complaint about the processing of personal data with a supervisory authority.
10. Statutory or contractual requirement to provide data and consequences of failure to provide such data
If feedback providers does not provide an email address, their feedback cannot be answered.