



## Record of processing activities

<b>Record of processing activities</b>
This Privacy Statement describes, in accordance with the <a href="#">General Data Protection Regulation (EU) 2016/679</a> , how the Bank of Finland processes the personal data of data subjects stored in this personal data file system and the rights of the data subjects.
<b>1. Name of the personal data file system</b>
Register of Customer Payments
<b>2. Name and contact details of controller and contact details of data protection officer</b>
Bank of Finland Business ID: 0202248-1 P.O. Box 160  Contact details of the person responsible for the personal data file system: Heli Snellman Email: <a href="mailto:heli.snellman@bof.fi">heli.snellman@bof.fi</a> Tel. +358 9 183 1 (switchboard)  Contact details of the data protection officer: Email: <a href="mailto:tietosuojavastaava@bof.fi">tietosuojavastaava@bof.fi</a> Tel.+358 9 183 1 (switchboard)
<b>3. Purpose of the processing of personal data and the legal basis for the processing</b>
As the issuer of banknotes and coins, the Bank of Finland has a legal obligation to accept and, if certain conditions are met, redeem damaged banknotes and coins withdrawn from circulation. Entries on redemptions are recorded in the register.
<b>4. Categories of data subjects and categories of personal data</b>
Categories of data subjects: Persons requesting redemption of damaged banknotes or coins  Categories of personal data: Name of the person/company represented by the person, bank details of the person/company, other contact details provided by the person, and the amount of money reimbursed to the person/company
<b>5. Recipients or categories of recipients of the personal data</b>
The Bank of Finland does not generally disclose personal data from the Register of Customer Payments. Data may, however, be disclosed to those who have a legal right to receive the data, such as to the police authorities on suspicion of counterfeiting.



Bank of Finland

13 December 2021  
BOF/FIN-FSA-UNRESTRICTED  
Public

2 (2)

**6. Notification of possible transfer of personal data to a third country or an international organisation**

Data are not transferred outside the EU or the EEA or to international organisations.

**7. Period for which the personal data will be stored or the criteria used to determine that period**

Personal data are stored for as long as is necessary for implementing the processing of personal data in accordance with this register.

**8. General description of technical and organisational security measures**

In order to protect personal data against unauthorised access, disclosure, destruction or other unlawful processing, appropriate technical and organisational security measures are used, taking potential risks into consideration.

The computers used to process personal data are located in premises closed to non-employees and personal credentials are required to log in to the system. Paper versions are stored in premises closed to third parties.

**9. Rights of data subjects**

The data subjects in the register have the right:

- to request from the controller access to personal data concerning them and the right to request that such data be rectified
- to lodge a complaint about the processing of personal data with the supervisory authority.

**10. Statutory or contractual requirement to provide data and consequences of failure to provide such data**

If a person does not provide the data necessary to redeem the damaged banknotes or coins, redemption cannot be made.