

Bank of Finland

Financial Literacy Conference June 2023

Bank of Finland Museum, Helsinki (Finland) Monday June 12th, 2023

Delivery Methods in Financial Education

A Comparative Analysis of Face-to-Face Classes, Live Streaming, Videos, and Gaming

(Gianni Nicolini¹ and Marlene Haupt²)



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Financial Literacy matters



Financia Literacy is on average low



There is the need of **Financial Education**



Stock market participation (Van Roij et al. 2011, Almenberg and Dreber 2015)

FL and good financial behaviors



To avoid financial troubles (Gathergood, 2012, Lusardi and Tufano 2015, French and McKillp 2016)

To be ready for retirement

(Bucher-Koenen and Lusardi 2011, Lusardi and Mitchell 2011, Sekita, 2011, Van Rooij et al. 2012)

To be resilient in case of financial shocks



(de Bassa Scheresberg 2013, Anderson et al. 2017)

FL and Overconfidence

(Kramer 2016, Kim et al. 2020, Allgood and Walstad 2016, Merkle 2017)



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Financia Literacy is on average low

Financial Literacy matters



There is the need of Financial Education





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Financial Literacy matters

2 Financia Literacy is on average low



There is the need of Financial Education

Financial Education increases Financial Literacy

(Fernandes et al., 2014; Xiao and O'Neil, 2016; Lusardi, 2019; Kaiser and Menkhoff 2020, Kaiser et al. 2022)





1

Financial Literacy matters

Financia Literacy is on average low



2

There is the need of Financial Education

Financial Education: different targets (students, adults, workers, etc.)

(Walstad et al. 2010, Ambuehl et al. 2014, DeHart et al. 2016, Kaiser et al. 2020, Serido 2021, Drever and Else-Quest 2021)





1

Financial Literacy matters

Financia Literacy is on average low



2

There is the need of Financial Education

Financial Education: different contents delivery methods

(Bartholome et al. 2021, Kalmi and Sihvonen 2021, Morgan 2021, Kalmi and Rahko 2022)





Research Area

What makes financial education successful?



Motivation to learn of the recipients



Delivery methods of the contents (educational tools)



Ergonomics of the program

(e.g. time and efforts required to attend, readability of the materials, etc.)



Quality of the contents

Current FL and **difficulty** of the FE curriculum



Research Area

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Quality of the contents



Research Area

What makes financial education successful?



Delivery methods

of the contents (educational tools) Which delivery options work?



Which delivery options are more effective...?





Freshmen students of a Faculty of Economics (Business Administration, Economics, Finance, etc.)

Timing

October 2022



Research Design

What makes financial education successful?



Motivation to learn of the recipients





Ergonomics of the program (e.g. time and efforts required to attend, readability of the materials, etc.)



Current FL and **difficulty** of the FE curriculum

















Research Design

What makes financial education successful?







Research questions





| How much effective is FE | Ξ? |
|----------------------------------|-----|
| (e.g. Can we "teach by edugaming | "?) |



What is the difference in the learning outcome (FL) between different delivery options?

(Class Vs Streaming, Class Vs Video, Class Vs Quiz, Streaming Vs Video, etc.)



How much is the effect of FE on people confidence?



What is the relationship between the change in confidence and the change in FL? Is there a risk to feed overconfidence with FE?



Research questions





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How much effective is FE? (e.g. Can we "teach by edugaming"?)



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| 1) Which background colour is the 20€ bill? | 2) Who is the issuer of Euros (banknotes and coins)? | 3) When did it happen the switch from the Italian Lira and the Euro? |
|---|--|---|
| O Grey | O Minister of Economics and Finance | O Around 5 years ago |
| O Pink/Red | O European Central Bank (ECB) | O Around 10 years ago |
| O Blue | O Parliament | O More than 15 years ago |
| O Orange | O Government | O Less than 5 years ago |
| O (Do not know) | O (Do not know) | O (Do not know) |
| | | |
| 4) Which of the following Countries di NOT use Euro as local currency? | 5) If the Euro-Dollar exchange rate is 1.20, how much dollar you take exchanging 100€? | |
| O France | O \$80 | |
| O Germany | O \$120 | |
| O Spain | O \$83.33 | |
| O USA | O \$1,200 | |
| O (Do not know) | O (Do not know) | |











Delivery methods



| 1) Which background colour is the 20€ bill | ? |
|--|---|
| O Grey | |
| O Pink/Red | |

4) Which of the following Countries di NOT use

Correct answer (%)

Pre-test: 97.4%

Post-test 100%

Correct answer (%)

Pre-test: 98.7%

Post-test 99.3%

1

O Blue

O Orange

O France

O Spain

O USA

O Germany

O (Do not know)

O (Do not know)

Euro as local currency?

2) Who is the issuer of Euros (banknotes and coins)?

O Minister of Economics and Finance

O European Central Bank (ECB)



5) If the Euro-Dollar exchange rate is 1.20, how much dollar you take exchanging 100€?

O \$80

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O $120
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O \$1,200

O \$83.33

Correct answer (%) Pre-test: 73.7% O (Do not know) Post-test 78.2%

3) When did it happen the switch from the Italian Lira and the Euro?

O Around 5 years ago

O Around 10 years ago



Too easy...







How much effective is FE? (e.g. Can we "teach by edugaming"?)

6) Which is the maximum amount (by law) of cash you can withdraw from an ATM in a month?

O 10,000 Euro

O 5,000 Euro

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O 2,500 Euro

O There is no limit by the law

O (Do not know)

9) If you find a suitcase full of Italian Lira and you go to the Bank of Italy (issuer)...

O ... you realize these banknotes cannot be exchanged for Euro anymore

O ... banknotes wil be exchanged for Euro at the 2001 official exchange rate (1,936.27 Lira for 1 Euro)

O ... you can exchange Lira for Euro only proving the legal provenance of the banknotes

O ... banknotes will be retained and destroyed (without anything in exchange)

O (Do not know)

7) You are coming back from the US. Shopping around in the airport you decide to buy an item that you can pay either by Euro or US Dollars. Suppose you still have dollar and you can exchange them at Bid=1.10 and Ask 1.40 in a currency kiosk. Is it more convenient to pay in store with 100€ or US\$ 120?

O It is better to pay in Euro

O It is better to pay in US Dollar

O Because the average between Bid and Ask is 1.20, to pay in store in Euro or Dollar is the same O There is not enough information to answer for sure

O (Do not know)

10) Which the limit by the law for cash payment by coins in Italy?

O There is no limit, because coins are Euro as banknotes

O 50 coins (regardless their value)

O 500 coins (regardless their value)

O Coins which total value exceeed 500€

O (Do not know)



Delivery methods

8) You have found banknotes that are "trunked" by the 60% (60% of the banknote is missing). If you go to Bank of Italy (central bank) ...

O ... you can still replace these bankontes with a new one

O ... you will receive new banknotes equal to the 40% of the original full value

O ... you receive nothing, because the trunkation is beyond the 50% and you receive your banknotes back

O ... your banknotes will be retained by the central bank and you receive nothing back

O (Do not know)

Vs Vs QUIZ





How much effective is FE? (e.g. Can we "teach by edugaming"?)

6) Which is the maximum amount (by law) of cash you can withdraw from an ATM in a month?

O 10,000 Euro

O 5,000 Euro

O 2,500 Euro

O There is no limit Correct answer (%)

O (Do not know)

Pre-test: 17.1% Post-test 62.0%

Correct answer (%)

Pre-test: 27.6%

Post-test 70.4%

9) If you find a suitcase full of Italian Lira and you go to the Bank of Italy (issuer)...

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| O It is better to | Correct answer (%) |
|-------------------|--------------------|
| O It is better to | Pre-test: 17.1% |
| O Because the a | Doct toct 62.0% |
| 1.20, to pay in s | POSI-lest 62.0% |

O There is not enough information to answer for sure

O (Do not know)

10) Which the limit by the law for cash payment by coins in Italy?

| O There is no | | |
|----------------|--------------------|--|
| oanknotes | Correct answer (%) | |
| O 50 coins (re | Pre-test: 25.7% | |
| O 500 coins (r | Post-test 72.5% | |

O Coins which total value exceeed 500€

O (Do not know)

8) You have found banknotes that are "trunked" by the 60% (60% of the banknote is missing). If you go to Bank of Italy (central bank) ...

Delivery methods

O ... you can still replace these bankontes with a new one

O ... you will receive new banknotes equal to the 40% of the d **Correct answer (%)** O ... you rec ation Pre-test: 17.1% is beyond th Post-test 62.0% banknotes b

O ... your banknotes will be retained by the central bank and you receive nothing back

O (Do not know)









Delivery methods

Pre-Test Correlation









Post-Test Correlation





How much effective is FE? (e.g. Can we "teach by edugaming"?)

1





| | Pre-test | Post-test | diff. | T-test post-pre>0 |
|-----------|-----------|-----------|------------|-------------------|
| | (Average) | (Average) | (Post-Pre) | (p-value) |
| Class | 1.773 | 4.045 | 2.273 | 0.000*** |
| Streaming | 1.207 | 4.138 | 2.931 | 0.000*** |
| Video | 1.586 | 4.034 | 2.448 | 0.000*** |
| Quiz | 1.586 | 4.355 | 3.065 | 0.000*** |
| (Control) | 1.484 | 1.903 | 0.419 | 0.000*** |
| ALL | 1.493 | 3.662 | 2.211 | 0.000*** |











| | Correct answer (%) |
|--------------------------|--------------------|
| Compound Interest | 70.4% |
| nflation | 79.6% |
| Bond | 21.1% |
| Mortgage | 64.8% |
| Diversification | 73.5% |

Lusardi-Mitchell (Big 5)

Average number of correct answers **3.16**

(All observations)



1



98% Born in 2002-2004



You Tube


















| Hov | v m | uch | effect | ive | is | FE? |
|-------|-----|--------|---------|------|------|--------|
| (e.g. | Can | we "te | each by | educ | jami | ing"?) |



What is the difference in the learning outcome (FL) between different delivery options? (Class Vs Streaming, Class Vs Video, Class Vs Quiz, Streaming Vs Video, Streaming Vs Quiz, Video Vs Quiz)



How much is the effect of FE on people confidence?







2

What is the difference in the learning outcome (FL) between different delivery options? (Class Vs Streaming, Class Vs Video, Class Vs Quiz, Streaming Vs Video, Streaming Vs Quiz, Video Vs Quiz)























| (D) | | | | |
|-----|--------------|-------------|---------------------|---------|
| | How muc | ch effec | tive is | FE? |
| | (e.g. Can we | e "teach by | [,] edugan | ning"?) |

What is the difference in the learning outcome (FL) between different delivery options? (Class Vs Streaming, Class Vs Video, Class Vs Quiz, Streaming Vs Video, Streaming Vs Quiz, Video Vs Quiz)



How much is the effect of FE on people confidence?











How much is the effect of FE on people confidence?

| 1 | 2 | | 3 | 4 | 5 | |
|------------------------------------|------------------|-----------|-----------|-------------------|-------|--|
| l guess | Not very confide | ent Con | fident | Very confident | Sure | |
| Financial Confidence score [1 - 5] | | | | | | |
| | Pre-test | Post-test | diff. | T-test post- | pre>0 | |
| | (Average) | (Average) | (Post-Pre |) (p-valu | e) | |
| Class | 4.263 | 4.837 | 0.57 | 4 0.007** | | |
| Streaming | 4.245 | 4.567 | 0.32 | 2 0.011** | | |
| Video | 4.097 | 4.661 | 0.56 | 4 0.000*** | | |
| Quiz | 4.429 | 4.640 | 0.21 | 1 0.026** | | |
| (Control) | 4.047 | 4.481 | 0.43 | 5 0.017** | | |
| ALL | 4.230 | 4.670 | 0.44 | 0.000*** | | |
| (137 🗲 Total Obs 89) | | | | | | |







How much is the effect of FE on people confidence?







Inference: *** p<0.01; ** p<0.05; * p<0.1











How much effective is FE? (e.g. Can we "teach by edugaming"?)



What is the difference in the learning outcome (FL) between different delivery options? (Class Vs Streaming, Class Vs Video, Class Vs Quiz, Streaming Vs Video, Streaming Vs Quiz, Video Vs Quiz)



How much is the effect of FE on people confidence?







*Confidence was rescaled from 1-to-5 to 0-to-5 to make it matches with the FL scale (0-to-5)







What is the relationship between the change in confidence and the change in FL? Is there a risk to feed overconfidence with FE?



*Confidence was rescaled from 1-to-5 to 0-to-5 to make it matches with the FL scale (0-to-5)













nference: *** p<0.01; ** p<0.05; * p<0.1



Inference: *** p<0.01; ** p<0.05; * p<0.1

























What is the relationship between the change in confidence and the change in FL? Is there a risk to feed overconfidence with FE?



| Before Control: 25 | | After | | |
|-----------------------|---------|---------|-------|-------|
| | | 21 | 46 | |
| Treated: 19 44 | | 6 27 | 25 | |
| Outcome var. | overc~5 | S. Err. | t | P> t |
| efore | 8 | | | |
| Control | 2.352 | | | |
| Treated | 2.341 | | | |
| Diff (T-C) | -0.010 | 0.341 | -0.03 | 0.977 |
| fter | | | | |
| Control | 0.672 | | | |
| Treated | 0.796 | | | |
| Diff (T-C) | 0.124 | 0.518 | 0.24 | 0.812 |
| iff-in-Diff | 0.134 | 0.620 | 0.22 | 0,830 |

Means and Standard Errors are estimated by linear regression Inference: *** p<0.01; ** p<0.05; * p<0.1




Means and Standard Errors are estimated by linear regression Inference: p<0.01; p<0.05; p<0.1











Results

| Gender (Male=1) | Topgrade(Yes=1) (at high school) | | Parentsgrad (Yes=1) (at least one) | | | |
|----------------------|-------------------------------------|----------|------------------------------------|-----------------|----------|----------|
| Overconfidence_delta | Coeff. | Std.Err. | P-value | Coeff. | Std.Err. | P-value |
| Class | -2.290 | 0.665 | 0.001*** | -2.181 | 0.691 | 0.002** |
| Streaming | -2.577 | 0.514 | 0.000*** | -2.558 | 0.527 | 0.000*** |
| Video | -1.627 | 0.529 | 0.003** | -1.637 | 0.543 | 0.004** |
| Quiz | -3.003 | 0.507 | 0.000*** | -3.019 | 0.514 | 0.000*** |
| control | (control group) | | | (control group) | | |
| Gender | | | | -0.82 | 0.280 | 0.769 |
| Topgrade | | | | 0.226 | 0.317 | 0.479 |
| Parentsgrads | | | | 0.284 | 0.281 | 0.315 |
| constant | 0.030 | 0.452 | 0.947 | -0.146 | 0.546 | 0.790 |
| | | | | | | |
| Obs. | 83 | | | 83 | | |
| R-squared (Adj.) | 0.3188 | | | 0.3114 | | |



RQ2: What is the difference in the learning outcome (FL) between different delivery options? Some differences exist... but they are not big enough to be statistically significant

RQ3: How much is the effect of FE on people confidence?



No effects on financial confidence (But it was already pretty high)

RQ4: What is the relationship between the change in confidence and the change in FL? (Is there a risk to feed overconfidence with FE?)

FE decreases overconfidence (with every delivery method)



Policy implications

We can do effective FE even if it is not based on face-to-face meetings (scalability, accessibility, cost of delivering FE)

2

Edutainment works (pretty well) (Likelihood to play a game Vs Likelihood to attend onsite events)



No effects on financial confidence (But it was already pretty high)



FE decreases overconfidence (with every delivery method) (FE is not just about FL, but it can work on FC too)









Small sample size



External validity

(Students are not representative of the entire population)



Selection bias

(Interest and motivation to learn of students of Economics and Business)



Time decay effect of FE

(No evidence of the long term effect of FE)



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